**Request a Package Delivery Interaction Dialogue**

SYSTEM: What is your username and password? If you don’t have an account, you can also

create one. Click Sign In to access your account.

USER: I will enter my username, gjaeger1027, and password, password12, and click Sign

In to access my account.

SYSTEM: Welcome, Mr. Jaeger. Here is a list of your current deliveries. You may click

Manage Deliveries, Contact Us, or Account Information.

USER: I would like to manage my deliveries, so I will click Manage Deliveries.

SYSTEM: You have three deliveries available to manage, Delivery #137115, Delivery

#158441, and Delivery #141354. To manage one of these deliveries, click Manage

to the right of the delivery that you want to access. If you would like to have a

new delivery, you can click Request a new delivery.

USER: I have to have a new item delivered, so I will click Request a new delivery.

SYSTEM: Please enter the name, address, city, ZIP Code, and state of the location that you

would like us to pick up the package from and then hit Continue.

USER: The name of the pickup location is Jaeger’s Warehouse at 416 Farmer Ave in

Peculiar, MO, 12345. I would like to continue.

SYSTEM: Please enter the name, address, city, ZIP Code, and state to the location that you

would like us to deliver the package to and then hit Continue.

USER: The name of the delivery location is Bob’s Warehouse at 670 Smith Dr in

Peculiar, MO, 12346. I would like to continue.

SYSTEM: Please enter the date you would like us to deliver your package. You may choose

specific date from a dropdown of Month, Day, and Year or you may select that

want your delivery to be as soon as possible. Then hit Continue.

USER: I want to deliver my package on October 30, 2018. I would like to continue.

SYSTEM: Please enter your payment information. You may select to use a saved card or

input a new card. If you choose to input a new card, please enter the cardholder

name, card number, and expiration date. Click finish after you have inputted

required information.

USER: I will input a new card. The cardholder name is Gerald Jaeger, the card number is

1234567891234561, and it expires in March of 2123. I would like to finish.

SYSTEM: Your request for Delivery #121862 has been received. It will be delivered to 670

Smith Dr from 416 Farmer Ave. The delivery has not been picked up and is

expected to occur on October 30, 2018.